



Unleash the power of video consultations to provide high quality care for your patients and maximise the time of your clinical workforce



Convenient for patients and easy for clinicians

Confurr has built an innovative video consultation platform with a virtual waiting room, which is convenient for patients and easy for clinicians.

BENEFITS FOR PATIENTS

"I spent longer parking than I did with the consultant"

"Taking Dad to the hospital is so stressful, some weeks we have a different medical appointment every day, it takes most of our day getting there and back, both Dad and I are exhausted"

- ◆ Reduced travel, reduced parking pressures, reduced patient stress.
- ◆ The most frail patients can be seen in the comfort of their own homes.
- ◆ Easy and convenient for those patients who have work commitments and those who cannot easily travel to appointments.



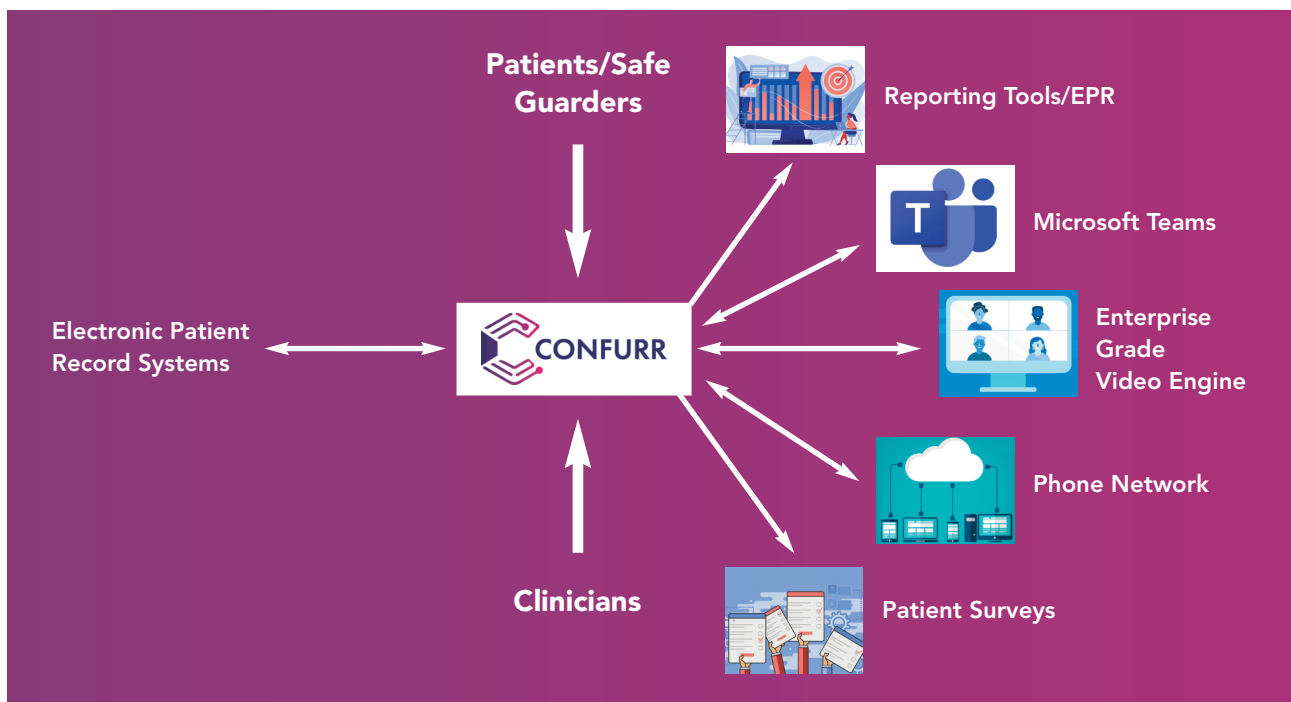
SYSTEM ACCESS

- ◆ The patient can choose their clinic by browsing the Trust's website or a link to Confurr can be sent directly to the patient.
- ◆ The Receptionist or clinician has tools to authenticate each patient and then accept, reject, or move them to another queue.
- ◆ Multiple facets of patient information can be collected to authenticate their identity.
- ◆ The patient receives any messaging that the Trust wants to send to them. Such messages can be context sensitive i.e. clinic specific or age specific if that info is known.
- ◆ Third party web based systems can also be embedded as required e.g. a medical questionnaire.



THE CONSULTATION

- ◆ The video engine brings enterprise grade video to the clinical experience, ensuring a smooth patient journey and successful outcomes.
- ◆ If required, a post consultation survey can be embedded at the conclusion of the appointment.
- ◆ On demand patient entry bypasses the need for a receptionist and allows for swift patient interaction.
- ◆ 1-Click links can also be generated for even smoother access.
- ◆ At the end of a clinic, the call can be terminated, or if the patient needs to see another clinician they can be moved on efficiently, to a different queue.
- ◆ Call Detail Records can be exported to the Trust's preferred BI Analytics tool / file and ultimately linked to the patient and clinician(s).
- ◆ This can be used to monitor and report on such metrics as DNAs, average wait time and consultation duration, clinical activity, and much more.
- ◆ Clinicians can work from anywhere, using their laptop and peripherals for video and audio calls.



TECHNICAL BENEFITS

- ◆ A completely web-based solution, requiring no plugins or app.
- ◆ Device agnostic, allowing the system to be used by the widest range of patients.
- ◆ Supports low bandwidth scenarios, ensuring users on weaker connections to still get through.
- ◆ Works completely stand alone if required, meaning no IT time is required to get up and running.
- ◆ Backed by an enterprise grade video engine meaning standards based video end points can be brought into meetings.
- ◆ Standards based and flexible, allowing for changes and additions on to the platform to suit any scenario.
- ◆ Robust platform, hosted on Microsoft Azure, providing for 99.9%+ uptime and reliability.



www.confurr.uk

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